# Engine and Drivetrain Warranty



JOHN DEERE



### You're covered

When you buy a John Deere engine or drivetrain component, you're buying the ability to get work done. Without downtime, without worries, and without hassles. And you're buying the assurance that if you do need help, a strong support network will be there — ready to step in.

**Confidence.** That's what John Deere engines, John Deere drivetrain components, and John Deere warranties are all about.

**Long durations.** The long timeframes of our warranties reflect the John Deere commitment to keep you running.

**Worldwide support.** Get service when and where you need it. John Deere has 4,000+ service locations worldwide.

**Genuine John Deere parts and service.** Authorized service outlets will use only new or remanufactured parts or components furnished by John Deere.

#### Warranty duration

At John Deere, we stand behind the quality and reliability of our products. We also understand that unexpected downtime and repair costs are unacceptable. That's why we offer a 2-Year/2,000-Hour Warranty, with unlimited hours in the first year, on our OEM industrial and marine engines. And a 1-Year/2,000-Hour Warranty on our OEM drivetrain products. This warranty takes effect the date that the engine or drivetrain product is delivered to the first retail purchaser.

#### **Product registration**

Be sure to register your engine or drivetrain product and take full advantage of the John Deere service and support network. Register online or utilize the removable postcard provided in this brochure. For more information, visit JohnDeere.com/warranty.

	John Deere OEM Drivetrain Products (transmission, planetary drive, pump drive, and axle)
<ul> <li>– 12 months, unlimited hours of use, or</li> </ul>	<ul> <li>– 12 months, 2,000 hours, whichever occurs first</li> </ul>
<ul> <li>– 24 months and prior to the accumulation of 2,000 hours of use</li> </ul>	

Unless otherwise provided in writing, John Deere makes the above warranty to the first retail purchaser and each subsequent purchaser, if subsequent purchase is made prior to expiration of applicable warranty. In the absence of a functional hour meter, hours of use will be determined on the basis of 12 hours of use per calendar day.





## Protection you deserve

#### Warranty coverage

John Deere-warranted parts and components which are defective in materials and/or workmanship will be repaired or replaced, as John Deere elects. Warranty coverage applies if such defect appears within the warranty period as measured from the date of delivery to the first retail purchaser.

Repairs will be made without charge for parts or repair labor. This includes reasonable costs of labor to remove and reinstall OEM parts or components in which the engine or drivetrain component is installed, and, when required, reasonable costs of labor for product removal and reinstallation.

#### Obtaining warranty service

Warranty service must be requested through an authorized John Deere service outlet before the expiration of the warranty. Evidence of the engine's or drivetrain component's delivery date to the first retail purchaser must be presented when requesting warranty service. Authorized service outlets include:

- John Deere distributor
- John Deere OEM service dealer
- John Deere equipment dealer
- John Deere marine dealer

#### OEM engine extended warranty

Avoid unexpected repair costs with the protection of a John Deere OEM engine extended warranty plan. Our extended warranty plans protect the engine as well as components and accessories sold by John Deere which bear its name. Contact your John Deere dealer for plan pricing and details. Visit JohnDeere.com/ OEMextendedwarranty to view coverage lengths for John Deere industrial and marine OEM engines.

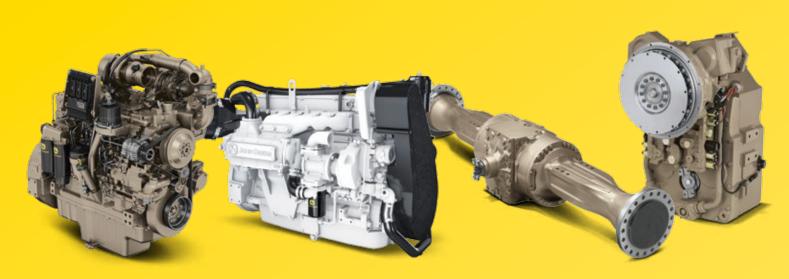
#### **Emissions warranty**

John Deere engine warranties include the emission-related parts and components of your engine. See your authorized service outlet for details.

\* Emissions warranty applies to U.S. and Canada only.

#### Worldwide support network

Get far-reaching, fast-acting engine support only from John Deere. Our 4,000+ service locations provide superior engineering, qualified technicians, strong warranty service, and fast delivery of genuine John Deere parts. Visit JohnDeere.com/dealer to find the authorized engine or drivetrain service location nearest you.



For complete warranty details, visit JohnDeere.com/warrantystatements to view, download, or print the warranty statement for your equipment.

### Prepared to support you

Why registering your OEM engine or drivetrain product is a really smart idea:

**Get faster service.** Registering your engine or drivetrain component gives us the information we need to meet your service needs promptly and completely.

**Protect your investment.** You'll be kept up-to-date on engine and drivetrain product updates.

**Extend your warranty.** You'll be given the option to extend your coverage before your standard warranty term expires.

**Stay informed.** Be the first to know about new products and money-saving offers from John Deere.

Scan this code to register your product now or visit JohnDeere.com/warranty.



### OEM Engine and Drivetrain Warranty Registration

Register your OEM engine or drivetrain product online at JohnDeere.com/warranty or fax this form to John Deere at 319-292-5844.

PURCHASER INFORMATION*:	Type or print in BLOCK letters	PURCHASER TYPE:	EQUIPMENT TYPE:
Company Name:		Commercial	Agriculture
First Name:		<ul> <li>Federal Government</li> <li>State/Province</li> </ul>	<ul> <li>Earth Moving</li> <li>Forestry</li> </ul>
Last Name:			Generator Set (Industrial/Marine)
Email:		<ul> <li>City/Town/Village</li> <li>Armed Forces</li> </ul>	Industrial Moveable Marine Propulsion
Telephone:		National Account	Material Handling
Country:		<ul> <li>Residential</li> <li>Farm</li> </ul>	<ul> <li>Municipal/Utility Commercial</li> <li>On-Highway</li> </ul>
Street Address:		Very Large Fleet (>74)	Road and Miscellaneous Construction
City / State / Prov:		<ul><li>Large Fleet (25-74)</li><li>Medium Fleet (10-24)</li></ul>	<ul> <li>Rail Maintenance</li> <li>Other</li> </ul>
Zip/Postal Code:		Small Fleet (<10)	
PRODUCT AND EQUIPMENT INFORMAT	ION	Purchaser's Signature:	
Product Serial Number:	the engine serial number plate and will consist		
Date Delivered:		*Use of Information: All personal information obtained with this registration is subject	
Amount of Use: (Hours/Miles)		to the John Deere privacy policy. It will be used for the purpose of offer fulfillment and may be used to provide you with additional information about John Deere products and services. For complete details on your privacy rights and to obtain a copy of the	
New or Used:		John Deere Privacy Statement, visit www.JohnDeere.com/privacy.	

### Worldwide locations

### North America, South America, Brazil, and Caribbean

John Deere Power Systems 3801 West Ridgeway Avenue P.O. Box 5100 Plone: +1 800 533 6446 (U.S.) Phone: +1 800 533 6446 (U.S.) Phone: +1 319 292 6060 (Canada) Fax: +1 319 292 5075 Email: jdpower@JohnDeere.com

#### Mexico and Central America

Industrias John Deere S.A. de C.V. Boulevard Diaz Ordaz No. 500 Garza Garcia, Nuevo Leon 66210 Mexico Phone: +52 81 8288 1212 Fax: +52 81 8288 8284 Email: mexweb@JohnDeere.com

**Europe, Africa, and Middle East** John Deere Power Systems Orléans-Saran Unit La Foulonnerie – B.P. 11013 45401 Fleury-les-Aubrais Cedex France France Phone: +33 2 38 82 61 19 Fax: +33 2 38 84 62 66 Email: jdengine@JohnDeere.com

MAILING INFORMATION (Return Address)

#### Australia and New Zealand

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#### Far East

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SAFETY live with it

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