

Warranty Statement

CGT STAMFORD Alternator



Limited Warranty

STAMFORD Alternator

This limited warranty applies to all Cummins Generator Technologies® STAMFORD branded alternators and associated accessories (hereinafter referred to as "Product").

This warranty covers any failures of the Product, under normal use and service, which result from a defect in material or factory workmanship.

Warranty Period:

Continuous or Prime power service describes operation in a permanent or mobile application where no other source of power is generally available The warranty coverage period is 12 months from the date of start-up by the first owner or user, or 18 months after date of shipment by Cummins Generator Technologies[®], whichever occurs first.

Standby or Emergency Alternators must be permanently installed, properly enclosed and ventilated, and used as back-up to normal power source. The warranty coverage period is 24 months from date of start-up by first owner or user, or 30 months after date of shipment by Cummins Generator Technologies[®], whichever occurs first; or 1000 hours of operation, limited to a maximum of 500 hours per year for 2 years, whichever occurs first.

Marine designated Alternators receive warranty coverage period 12 months from date of start-up by first owner or user, or 36 months after date of shipment by Cummins Generator Technologies[®], whichever occurs first.

Base Warranty Coverage Duration (Whichever occurs first)

Application	Months after start- up	Months after Factory Ship date	Max. Hours
Continuous/prime	12	18	unlimited
Standby/Emergency	24	30	1000 hrs
Marine	12	36	unlimited

Cummins Generator Technologies® Responsibilities:

In the event of a failure of the Product during the warranty period due to defects in material or workmanship, Cummins Generator Technologies® will be responsible only for the following costs:

- Parts and labor required to repair the Product (or at the Company's sole option, to replace the defective Product). The Company will not be responsible for any costs related to removing or reinstalling the Product, or for any duties or taxes associated with transporting the Product. Replacement Product will assume the remainder of Product warranty period or for a period of one year, whichever occurs first.
- Reasonable travel expense to and from the Product site location.
- Maintenance items that are contaminated or damaged by a warrantable failure.

Owner Responsibilities:

The owner will be responsible for the following:

- Notifying a Cummins Generator Technologies[®] representative, within 30 days of the discovery of failure. (Representative details can be located on the Company website at www.stamford-avk.com).
- Installing, operating, commissioning and maintaining the Product in accordance with Cummins Generator Technologies[®] published policies and guidelines.
- Providing evidence for date of commissioning.
- Providing sufficient access to and reasonable ability to remove the Product from the installation in the event of a warrantable failure.
- Referring to the Fault Finding Manual (located on the Company website at <u>www.stamford-avk.com</u>), in the event of a failure or malfunction before initiating a warranty claim.

In addition, the owner will be responsible for:

- Costs and expenses associated with Product removal and reinstallation, or any duties and taxes associated with transporting the Product.
- Costs associated with rental of alternator used to replace the Product being repaired.
- Costs associated with labor overtime and premium shipping requested by the owner.
- All downtime expenses, fines, all applicable taxes, and other losses resulting from a warrantable failure.
- Costs associated with any non-warrantable failure

Limitations:

This limited warranty does not cover Product failures resulting from:

- Inappropriate use relative to designated power rating.
- Inappropriate use relative to application guidelines. Please be aware of maximum kVA rating per Alternator Specifications by Application.
- Failures due to normal wear, corrosion, moisture, lack of reasonable and necessary maintenance, unauthorized modifications and/or repair, and use of add-on or modified parts.
- Improper and/or unauthorized installation.
- Owners or operator's negligence, accidents or misuse.
- Non-compliance with any Cummins Generator Technologies[®] published policy and conditions.
- Use of improper or contaminated lubricants.
- Improper storage before and after commissioning.
- Owners delay in making Product available after notification of potential Product problem.
- Replacement parts and accessories not authorized by Cummins Generator Technologies[®]
- Owner or operator abuse or neglect such as: operation without adequate lubricants; overspeeding; lack of maintenance to lubricating, cooling or air intake systems; late servicing and maintenance; improper storage, starting, warmup, run-in or shutdown practices.
- Progressive damage resulting from a defective shutdown or warning device not provided by Cummins Generator Technologies[®].
- Damage to engine, parts, fixtures, housings, attachments and accessory items that are not part of the alternator.
- Damage caused by improper transportation after customers' receipt of Product.

This limited warranty coverage does not cover costs resulting from:

- Difficulty in gaining access to the Product.
- Damage to customer property.

Please contact your regional Cummins Generator Technologies® support contact for clarification concerning these limitations at www.stamford-avk.com

CUMMINS GENERATOR TECHNOLOGIES® RIGHT TO FAILED PRODUCTS:

Failed products claimed under this warranty shall become the property of Cummins Generator Technologies[®]. Cummins Generator Technologies[®] has the right to reclaim any failed product that has been replaced under warranty.

Extended Warranty:

Cummins Generator Technologies[®] offers several levels of extended Warranty Coverage. Please contact Cummins Generator Technologies[®] for details.

THE WARRANTIES SET FORTH HEREIN ARE THE SOLE WARRANTIES MADE BY CUMMINS GENERATOR TECHNOLOGIES® IN REGARDS TO PRODUCT. **CUMMINS GENERATOR** THE **OTHER** TECHNOLOGIES® **MAKES** NO WARRANTIES, EXPRESSED OR IMPLIED, OR OF **FOR** MERCHANTABILITY OR **FITNESS** PARTICULAR PURPOSE.

IN NO EVENT IS CUMMINS GENERATOR TECHNOLOGIES® LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

This limited warranty shall be enforced to the maximum extent permitted by applicable law. This limited warranty gives the owner specific rights that may vary from state to state or from jurisdiction to jurisdiction.

Product Model Number:
Product Serial Number:
Date in Service:

